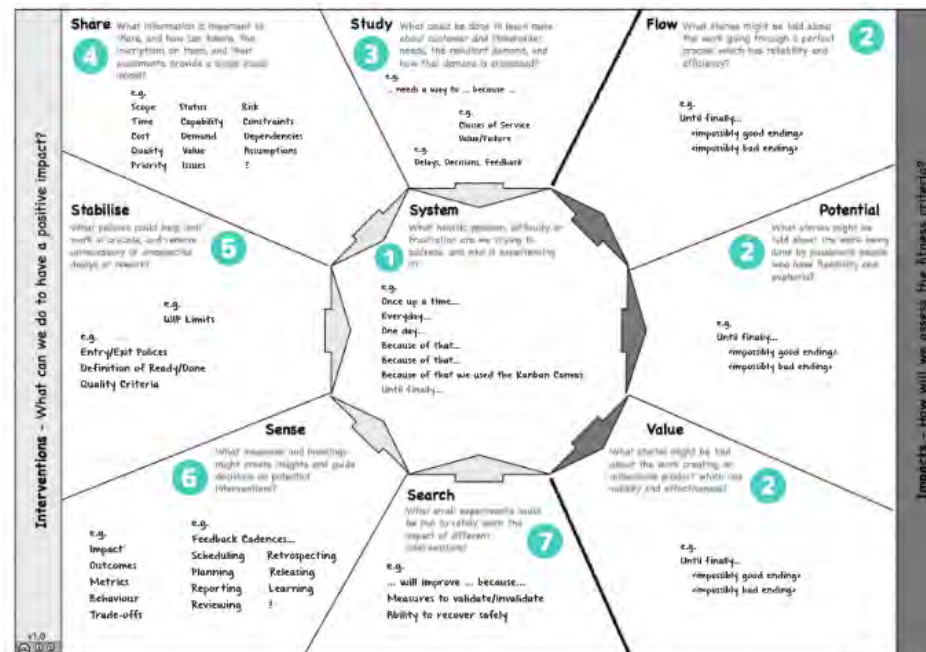


# Becoming a Learning Organisation the Kanban Way

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<http://kanban-thinking.net>



# **Becoming a Learning Organisation the Kanban Way**

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**4 Share** What information is important to share, and how can tokens, the inscriptions on them, and their placements, provide a single visual model?

- e.g.
- |          |            |              |
|----------|------------|--------------|
| Scope    | Status     | Risk         |
| Time     | Capability | Constraints  |
| Cost     | Demand     | Dependencies |
| Quality  | Value      | Assumptions  |
| Priority | Issues     | ?            |

**3 Study** What could be done to learn more about customer and stakeholder needs, the resultant demand, and how that demand is processed?

- e.g.  
... needs a way to ... because ...
- e.g.  
Classes of Service  
Value/Failure
- e.g.  
Delays, Decisions, Feedback

**Flow** What stories might be told about the work going through a perfect process which has reliability and efficiency?

- e.g.  
Until finally...  
<impossibly good ending>  
<impossibly bad ending>

**5 Stabilise** What policies could help limit work in process, and remove unnecessary or unexpected delays or rework?

- e.g.  
WIP Limits
- e.g.  
Entry/Exit Polices  
Definition of Ready/Done  
Quality Criteria

**1 System** What holistic problem, difficulty or frustration are we trying to address, and who is experiencing it?

- e.g.  
Once up a time...  
Everyday...  
One day...  
Because of that...  
Because of that...  
Because of that we used the Kanban Canvas  
Until finally...

**Potential** What stories might be told about the work being done by passionate people who have flexibility and euphoria?

- e.g.  
Until finally...  
<impossibly good ending>  
<impossibly bad ending>

**6 Sense** What measures and meetings might create insights and guide decisions on potential interventions?

- e.g.  
Impact  
Outcomes  
Metrics  
Behaviour  
Trade-offs
- e.g.  
Feedback Cadences...  
Scheduling  
Planning  
Reporting  
Reviewing
- Retrospecting  
Releasing  
Learning  
?

**7 Search** What small experiments could be run to safely learn the impact of different interventions?

- e.g.  
... will improve ... because...  
Measures to validate/invalidate  
Ability to recover safely

**Value** What stories might be told about the work creating an unbeatable product which has validity and effectiveness?

- e.g.  
Until finally...  
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# System

What holistic problem, difficulty or frustration are we trying to address, and who is experiencing it?

1

e.g.

Once upon a time...

Everyday...

One day...

Because of that...

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Until finally...

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Value

What stories might  
about the work  
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### Flow

What stories might be told about the work going through a perfect process which has reliability and efficiency?

2

e.g.  
Until finally...  
<impossibly good ending>  
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### Potential

What stories might be told about the work being done by passionate people who have flexibility and euphoria?

2

e.g.  
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### Value

What stories might be told about the work creating an unbeatable product which has validity and effectiveness?

2

e.g.  
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7

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Impacts - How will we assess the fitness criteria?



# Flow

What stories might be told about the work going through a perfect process which has reliability and efficiency?



e.g.

Until finally...

⟨impossibly good ending⟩

⟨impossibly bad ending⟩

# Value

What stories might be told about the work creating an unbeatable product which has validity and effectiveness?

2

e.g.

Until finally...

⟨impossibly good ending⟩

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# Potential

2

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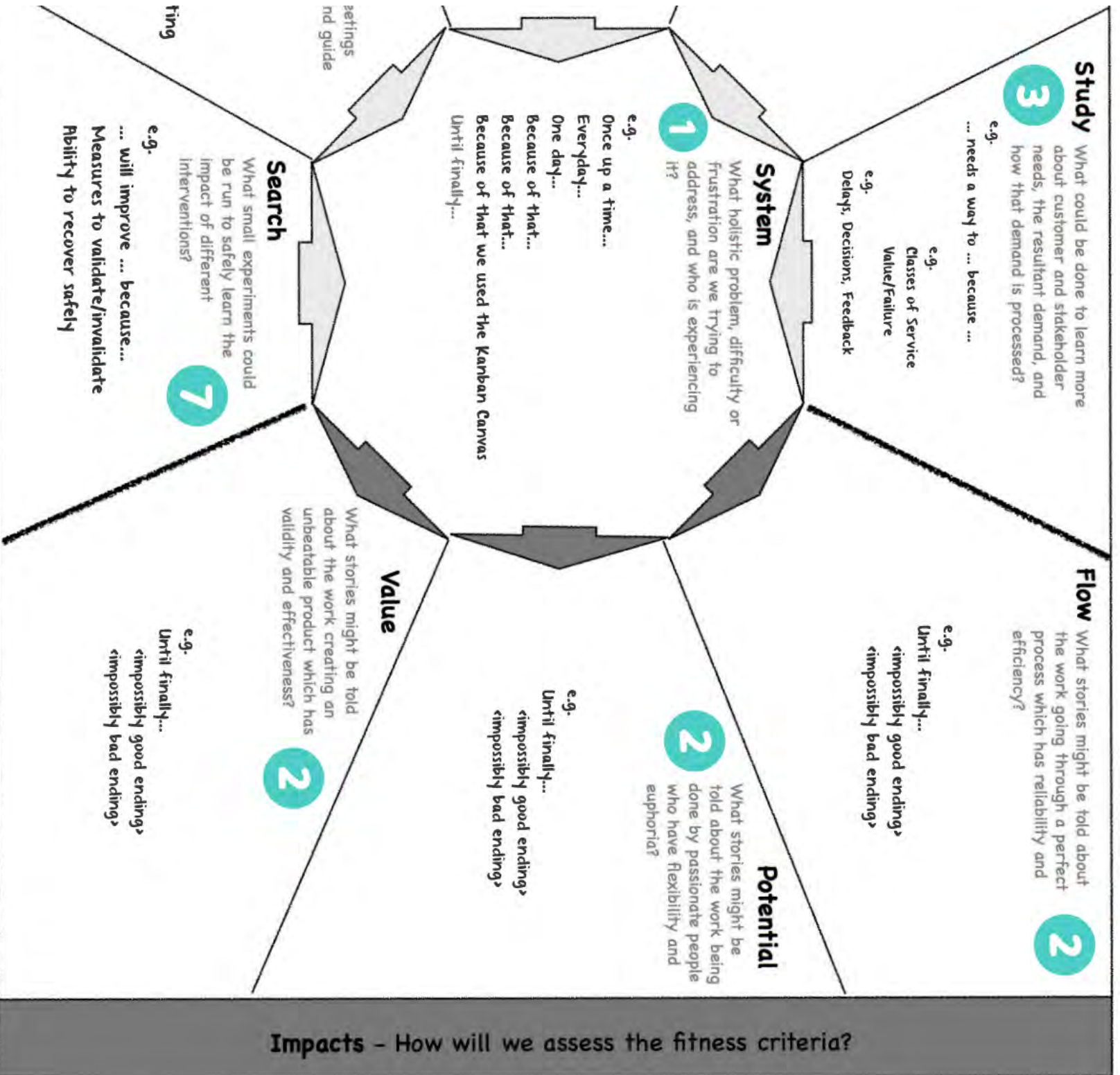
e.g.

Until finally...

◁impossibly good ending▷

◁impossibly bad ending▷





**Impacts - How will we assess the fitness criteria?**

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Download the Canvas  
 Ask me about facilitation  
<http://avalogility.co.uk/services>



# Interventions - What can we do to have a positive impact?

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- WIP Limits

- e.g.
- Entry/Exit Policies
  - Definition of Ready/Done
  - Quality Criteria

**Study** Why about need how ... needs

**1**

- e.g.
- Once up
  - Everyda
  - One day
  - Because
  - Because
  - Because
  - Until fir

**6** What measures and meetings might create insights and guide decisions on potential interventions?

## Sense

- e.g.
- Feedback Cadences...
  - Scheduling
  - Planning
  - Reporting
  - Reviewing
  - Retrospecting
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- e.g.
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  - Outcomes
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Value/Failure

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# Share

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e.g.

Scope

Status

Risk

Time

Capability

Constraints

Cost

Demand

Dependencies

Quality

Value

Assumptions

Priority

Issues

?

# Stabilise

What policies could help limit work in process, and remove unnecessary or unexpected delays or rework?

5

e.g.  
WIP Limits

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e.g.  
Impact  
Outcomes  
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Trade-offs

e.g.  
Feedback Cadences...  
Scheduling      Retrospecting  
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