THE TUPALO KANBAN STORY

LeanKanban Spain 2017

NINA SCHWAB | COO TUPALO.COM

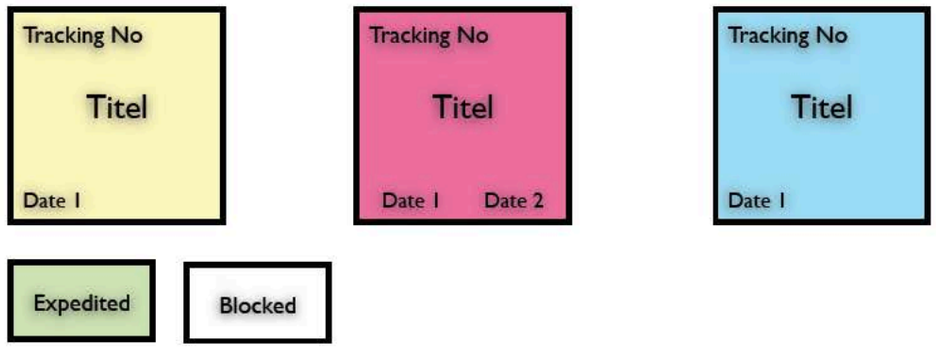
WHY DID WE START WITH KANBAN?

- too many projects at the same time
- priorities not clear
- not enough transparency
- internal dissatisfaction

WHAT DID WE DO?

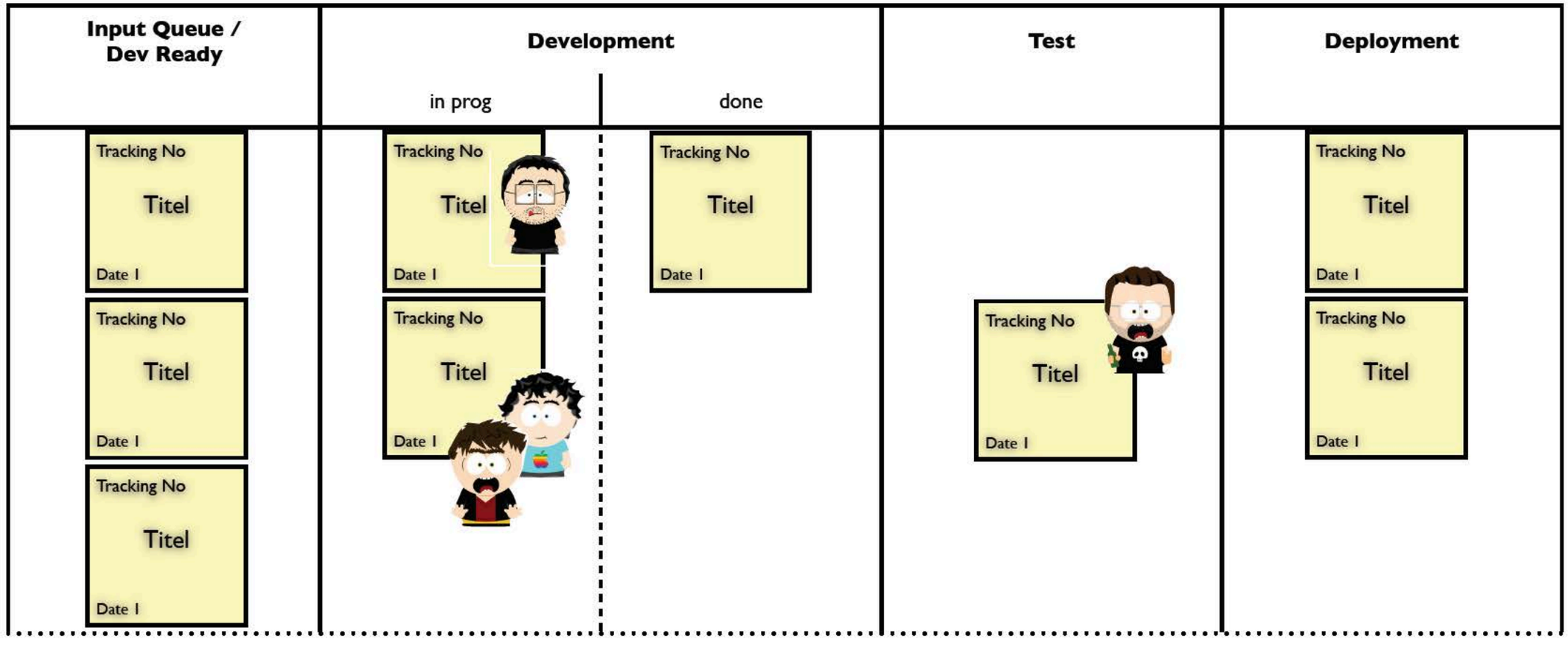
- started with what we had in place
- made things visible to identify issues
- introduced WIP limits
- introduced Standup Meetings
- let it evolve from there

KANBAN BOARD – VERSION 1

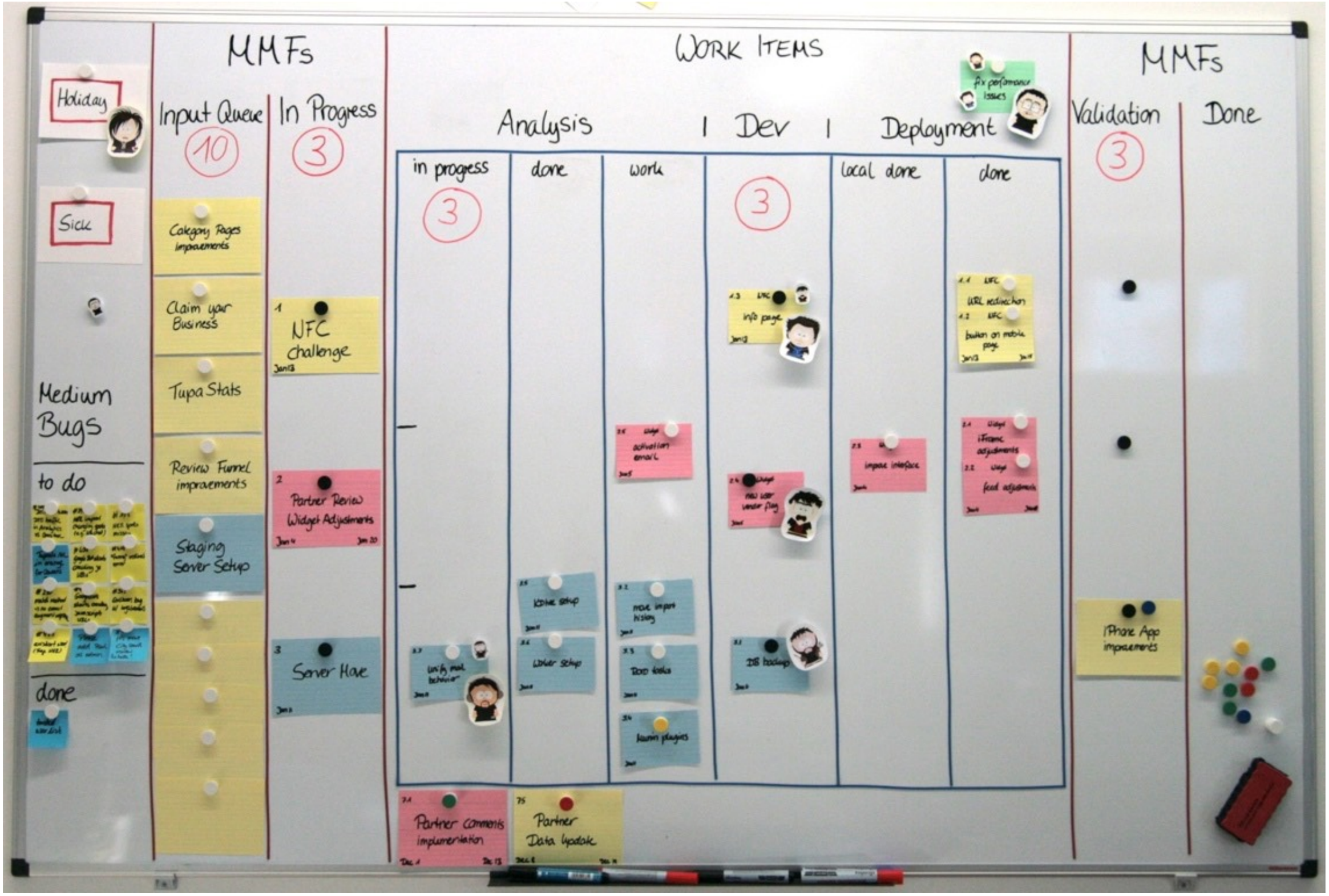


Classes of Service
yellow = standard
red = high prio / fixed due date
blue = intangible
green = expedite / urgent

Date 1 = entered
Date 2 = due date



KANBAN BOARD – VERSION 3



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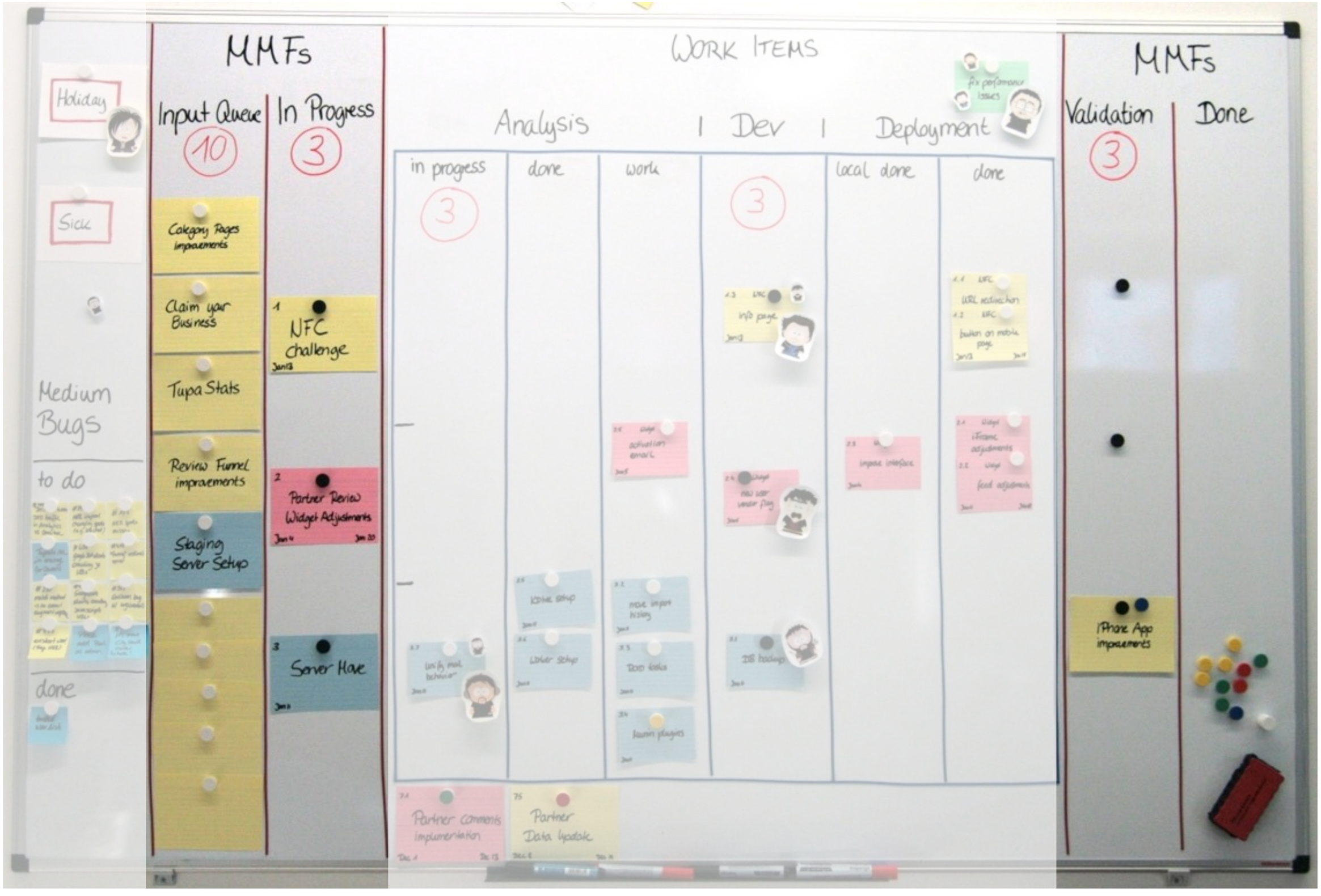

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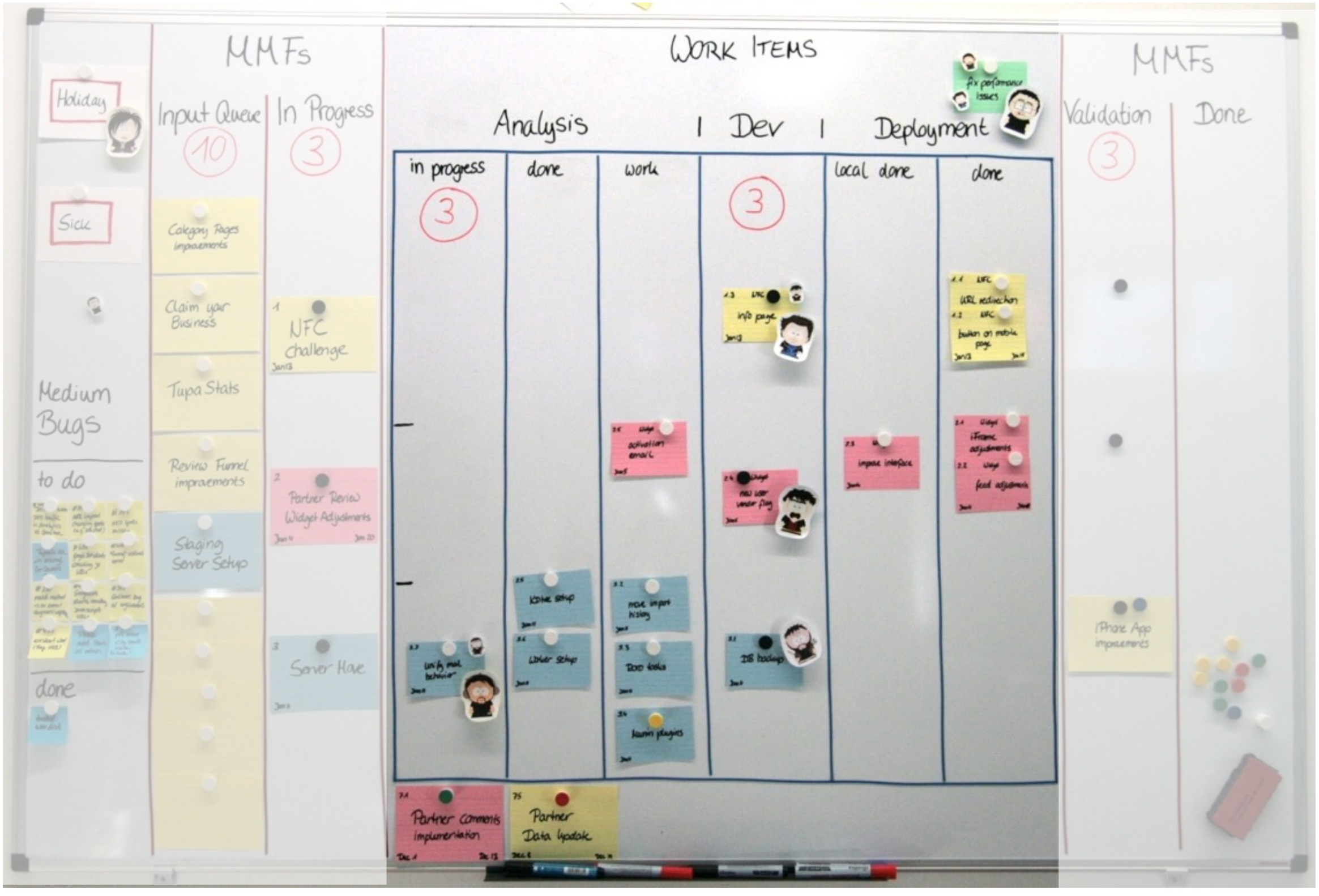

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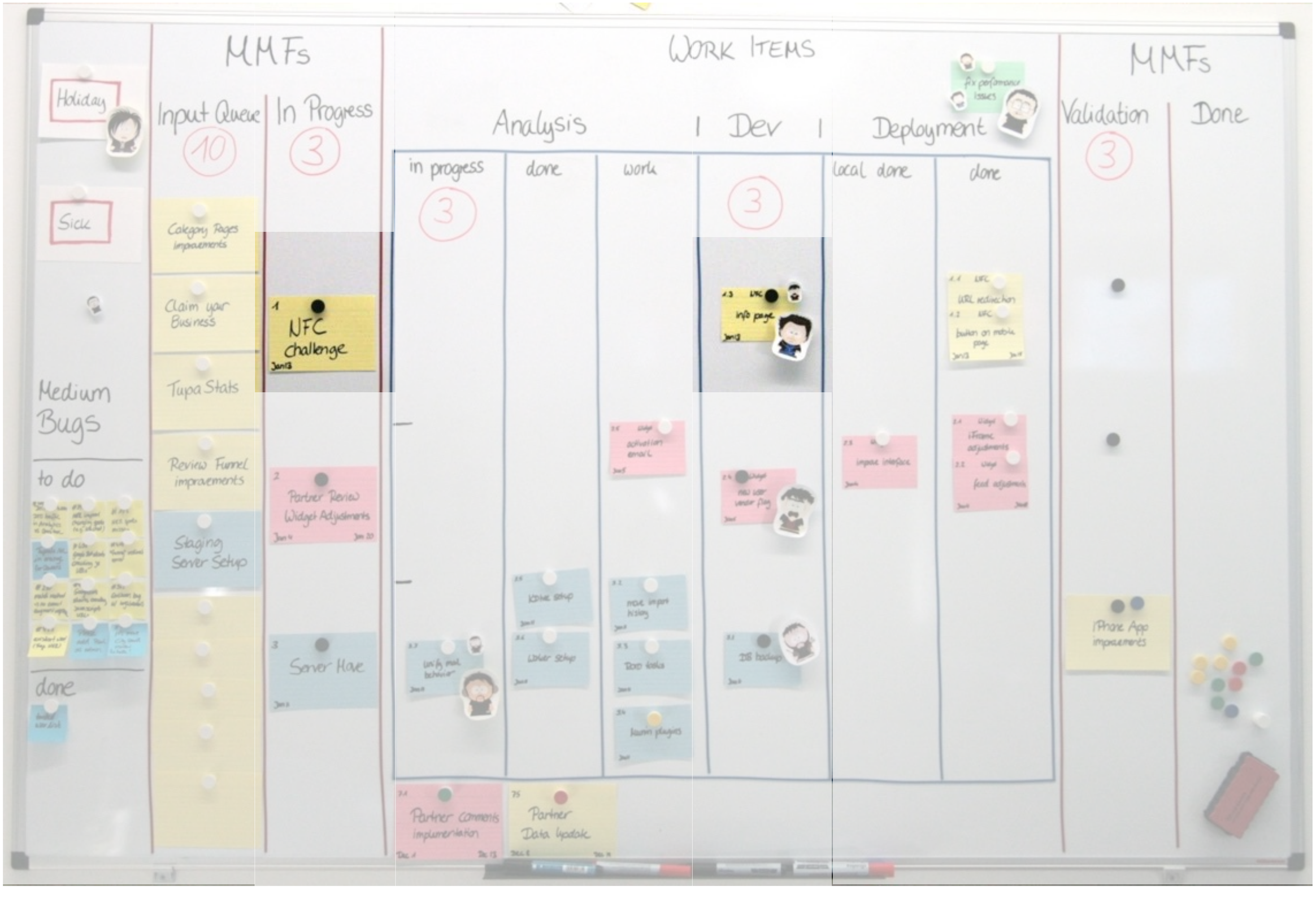

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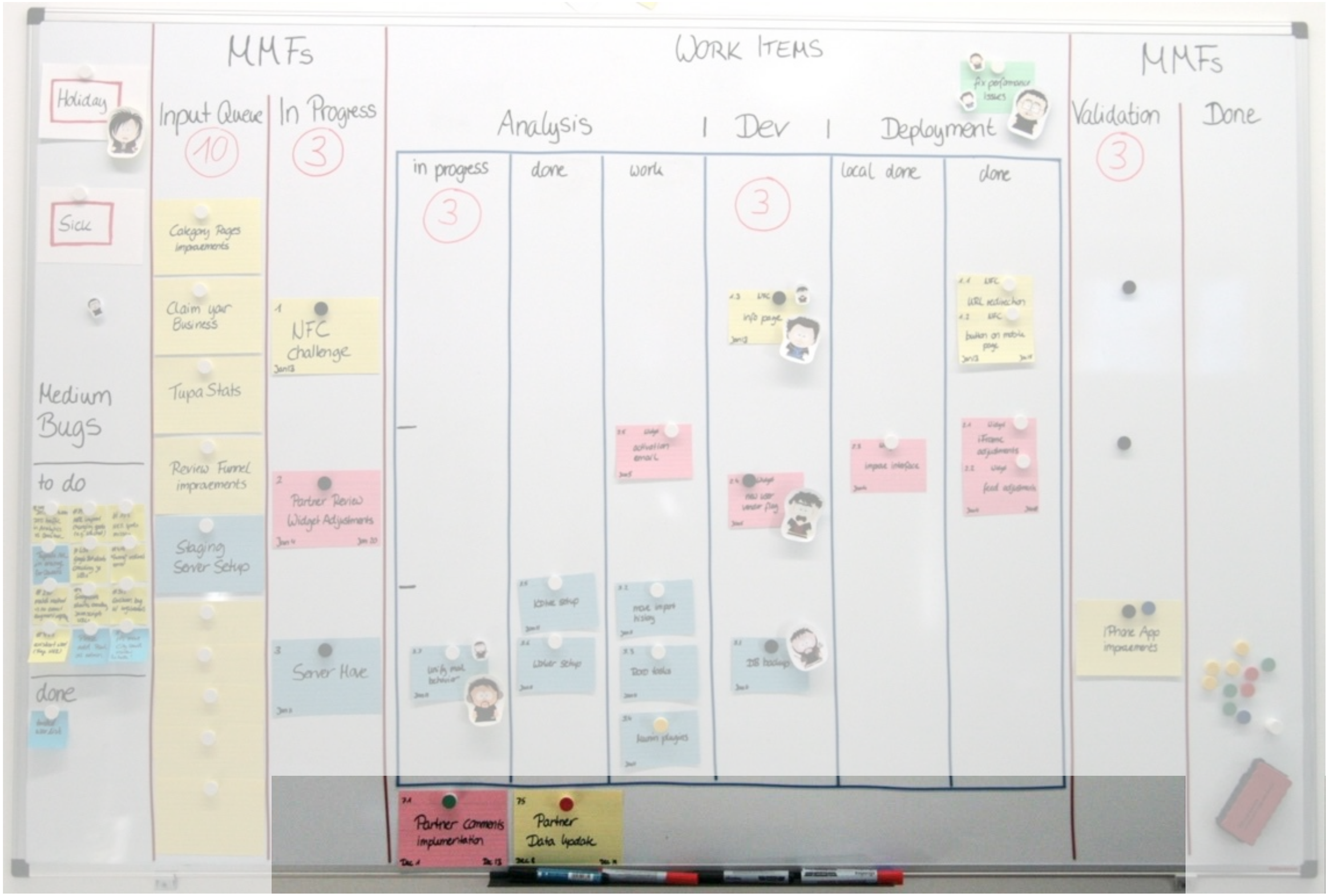

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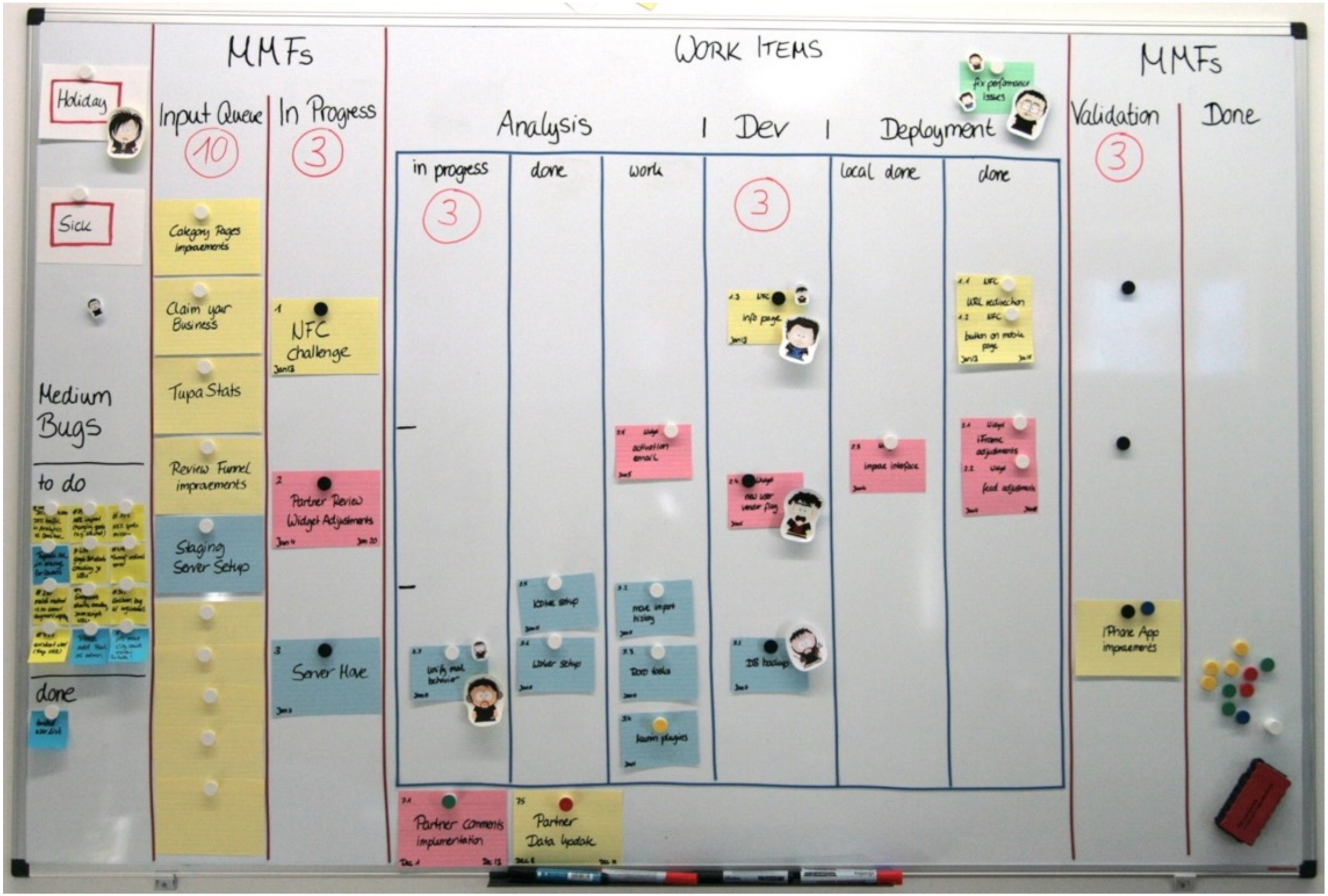

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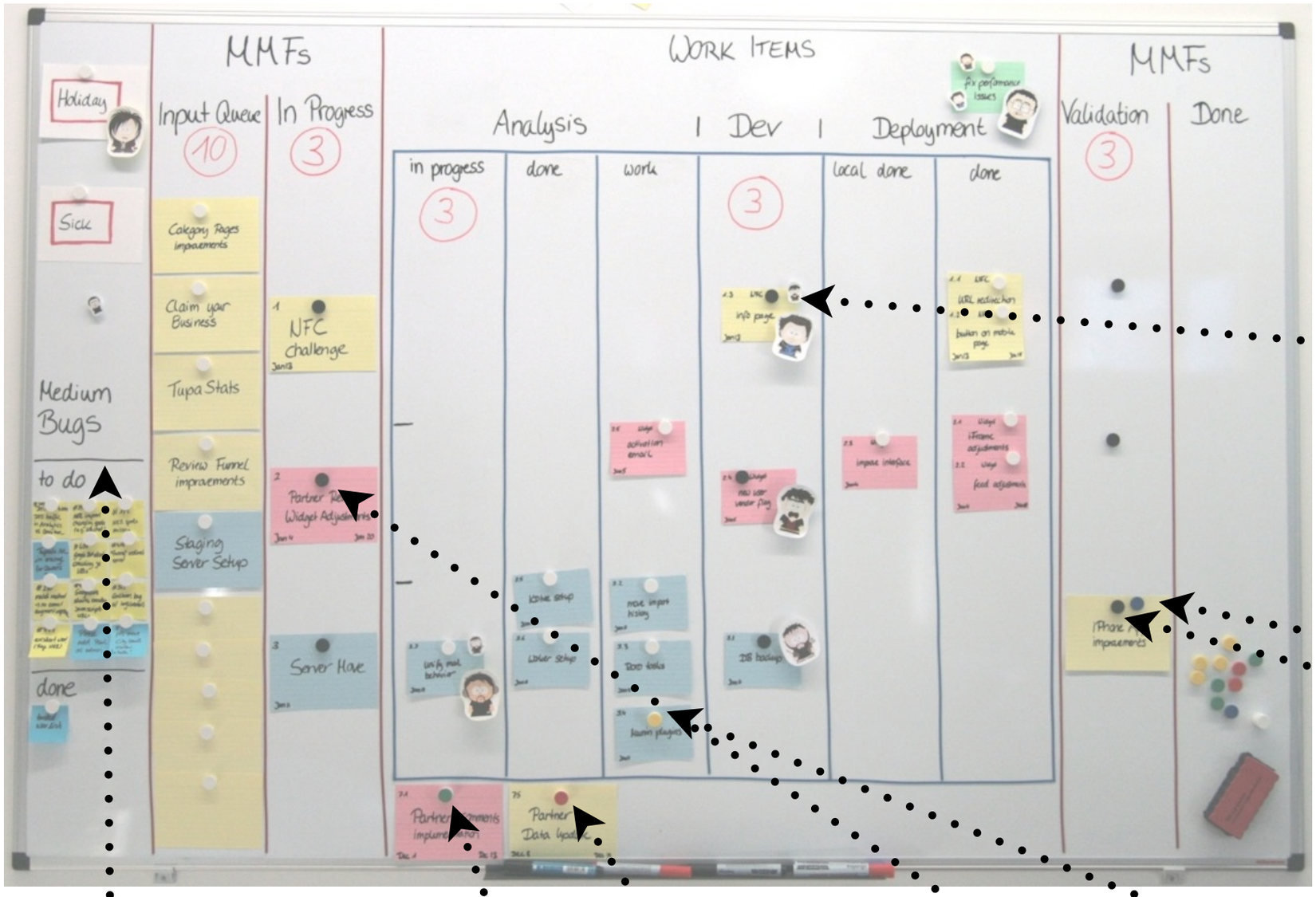
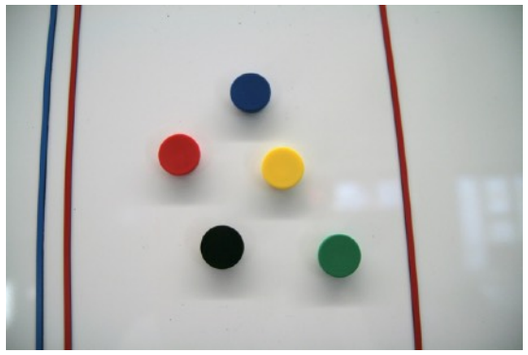
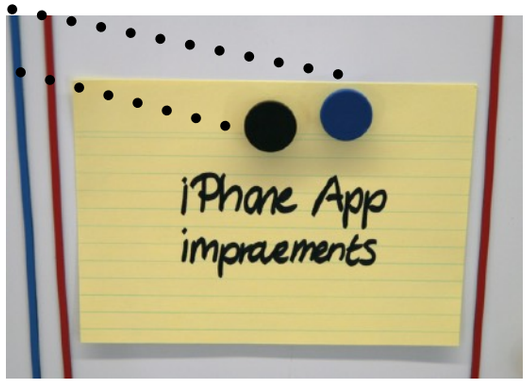
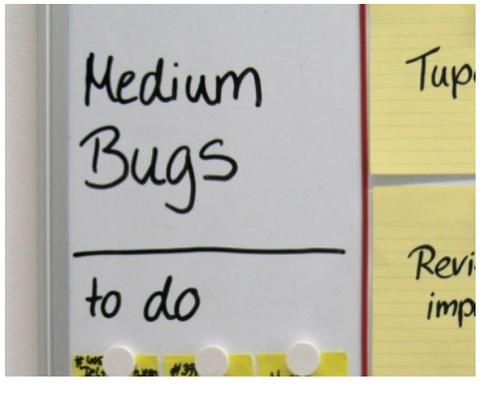
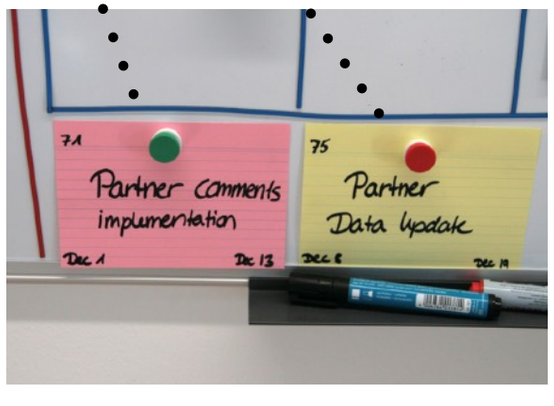
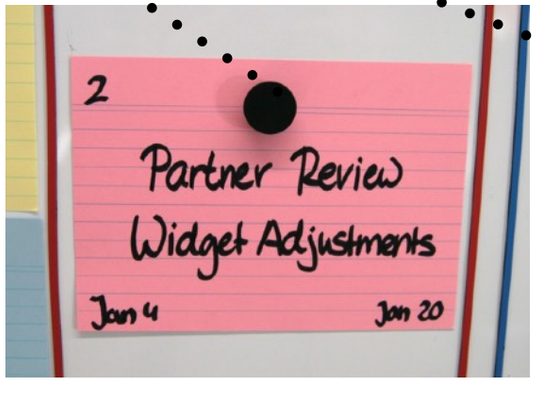


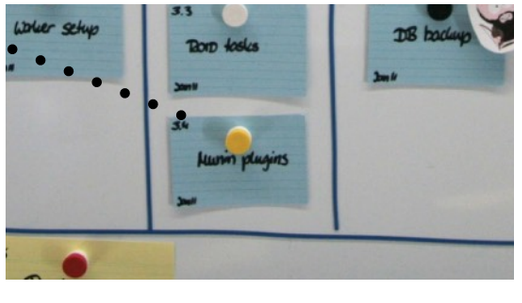




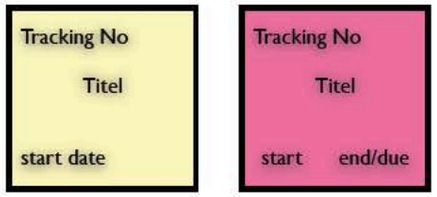








COMMUNITY MGNT & MARKETING



Classes of Service
yellow = standard
red = fixed due date
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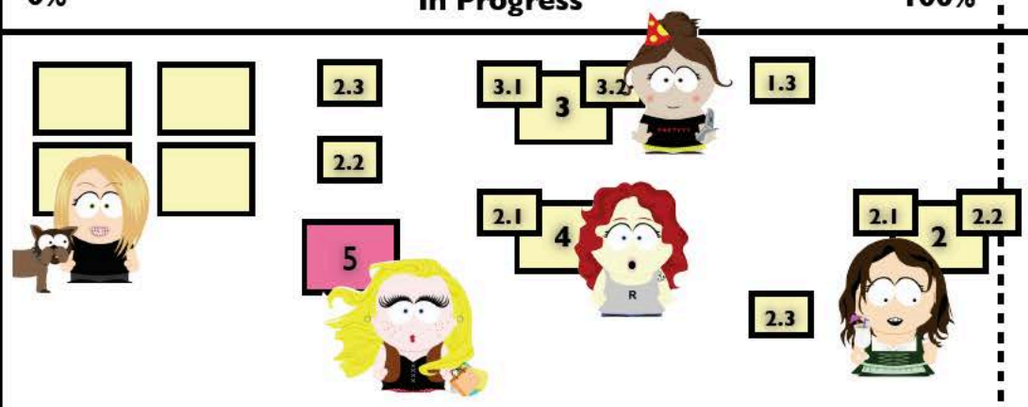
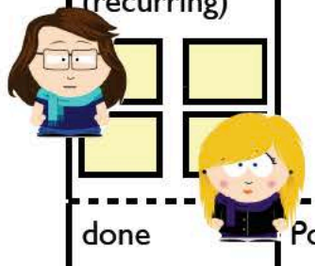
green = expedite / urgent

Magnets
red = external block / waiting for feedback
blue magnet = internal block / waiting for feedback
green = feedback received
yellow = worked on by external party

Input Queue		0%	In Progress	100%	Done?	Done
	Community Management Marketing PR Events/Campaigns					
	Tupaleros (HR)					
to do (recurring)	Partner (Easy API)	contact | handover to Franz | feedback?	dev	done?	validated | PR outreach	
done	Potentials					





	August 2010	October 2010	May 2011	Sep 2017
Stand Up Meeting	-	every morning	every morning	every day
Spec Meeting	on demand	on demand	on demand	on demand
Replenishment Meeting	-	weekly	on demand	on demand
Retrospective Meeting	-	weekly	monthly	on demand
Estimation Meeting	-	yes	no	no

WHAT DID WE ACHIEVE WITH KANBAN?

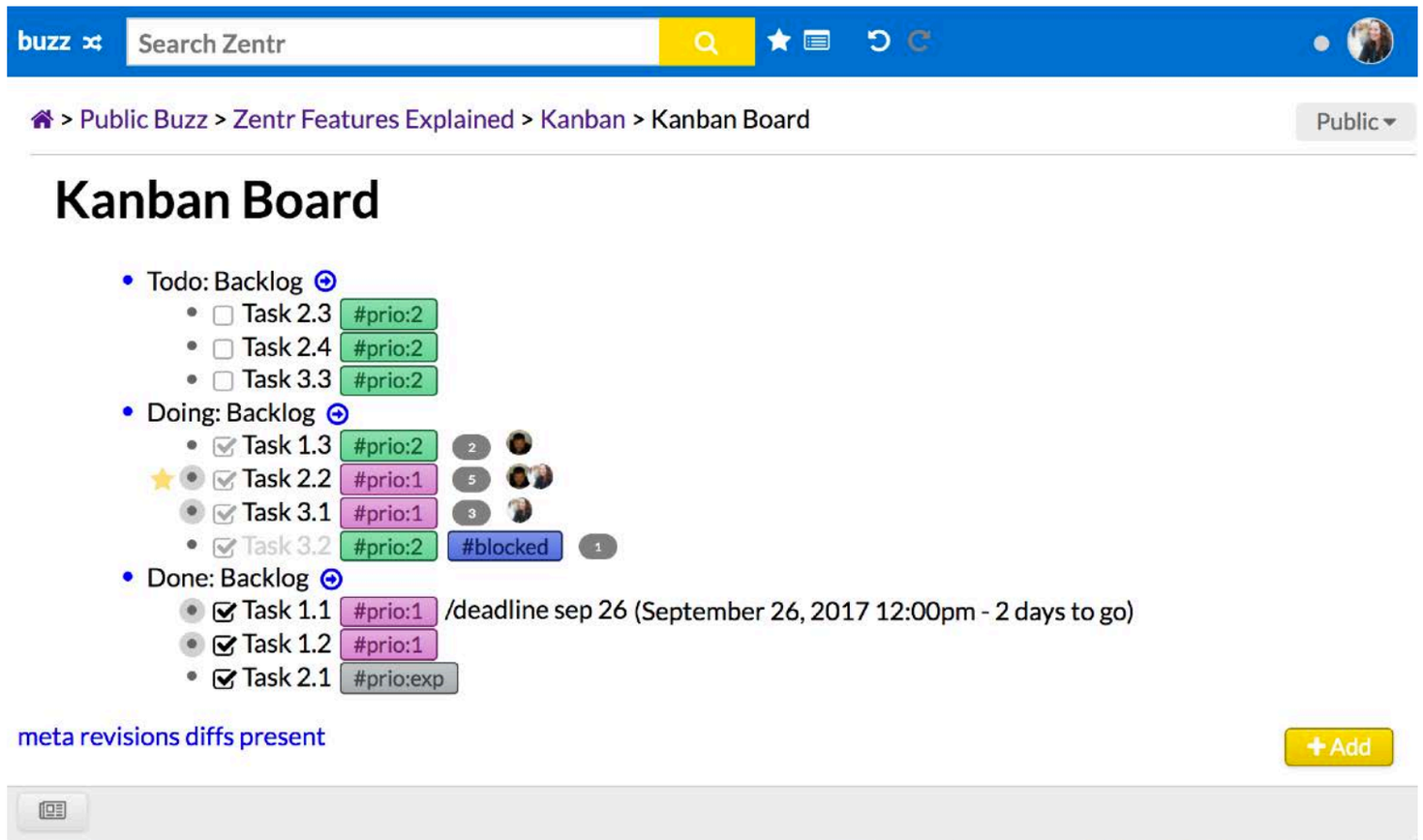
- more transparency -> more communication
- prioritisation -> now visual
  (classes of service/order in input queue)
- focus on few things -> faster delivery
- WIP -> pair-programming

WHAT HAPPENED AFTER THAT?

- changes within the company
- wanted to be more flexible
- supported remote work
- asynchronous team schedules
- needed to adjust kanban setup
- online tool

THE TUPALO KANBAN STORY

ONLINE VERSION



LeanKanban
Spain 2017

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> Public Buzz > Zentr Features Explained > Kanban > Kanban Board

Public

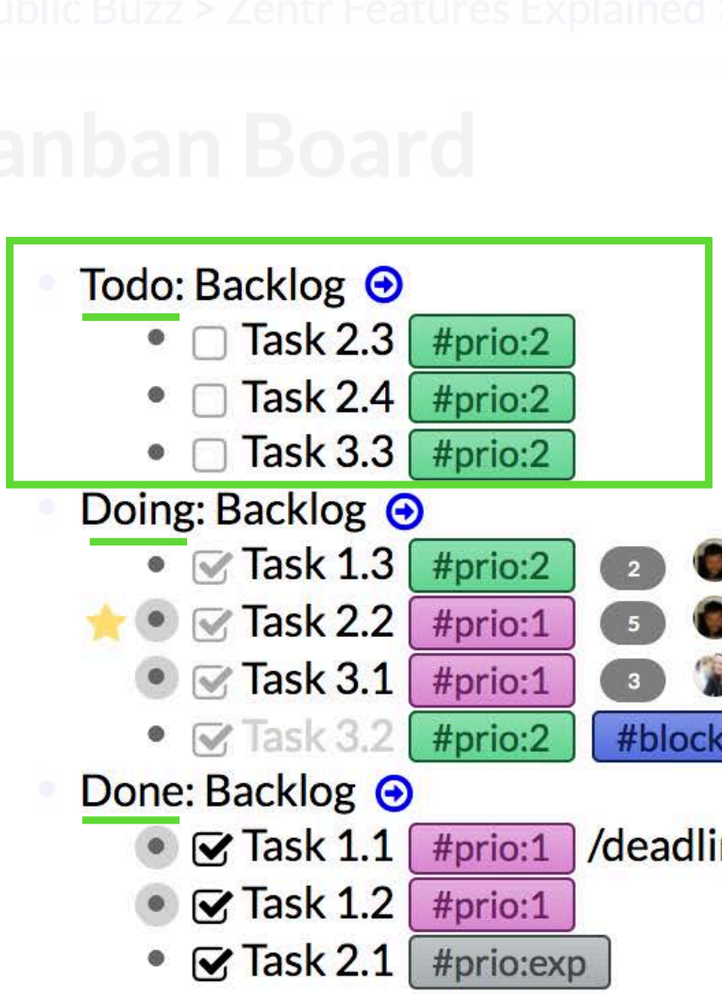
Kanban Board

- Todo: Backlog
  - Task 2.3 #prio:2
  - Task 2.4 #prio:2
  - Task 3.3 #prio:2
- Doing: Backlog
  - Task 1.3 #prio:2 2
  - Task 2.2 #prio:1 5
  - Task 3.1 #prio:1 3
  - Task 3.2 #prio:2 #blocked 1
- Done: Backlog
  - Task 1.1 #prio:1 /deadline sep 26 (September 26, 2017 12:00pm - 2 days to go)
  - Task 1.2 #prio:1
  - Task 2.1 #prio:exp

meta revisions diffs present

+ Add

ONLINE VERSION (ZENTR)



- **queues with work items**
- classes of service
- deadline
- WIP limit (of 3 -> Doing)
- task blocked
- team members
- talks / conversations
- task marked as ‘pls help’

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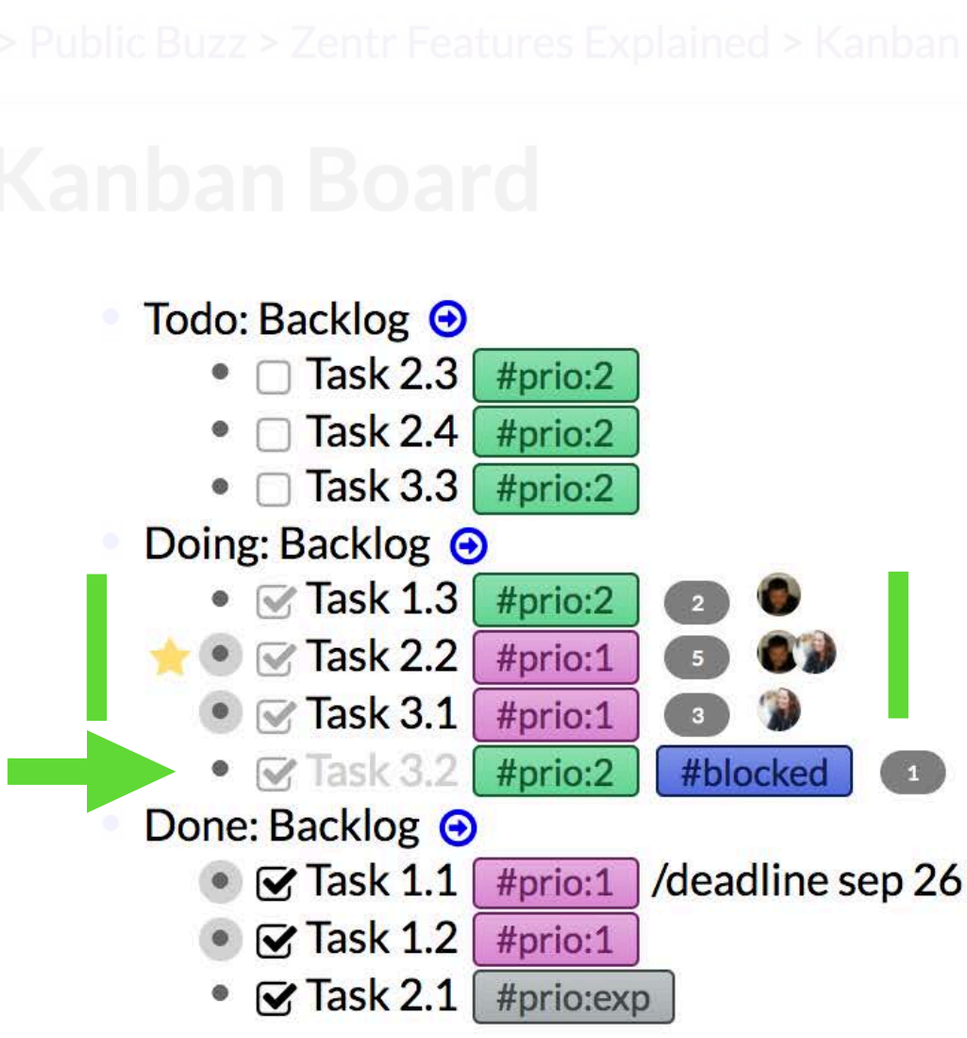

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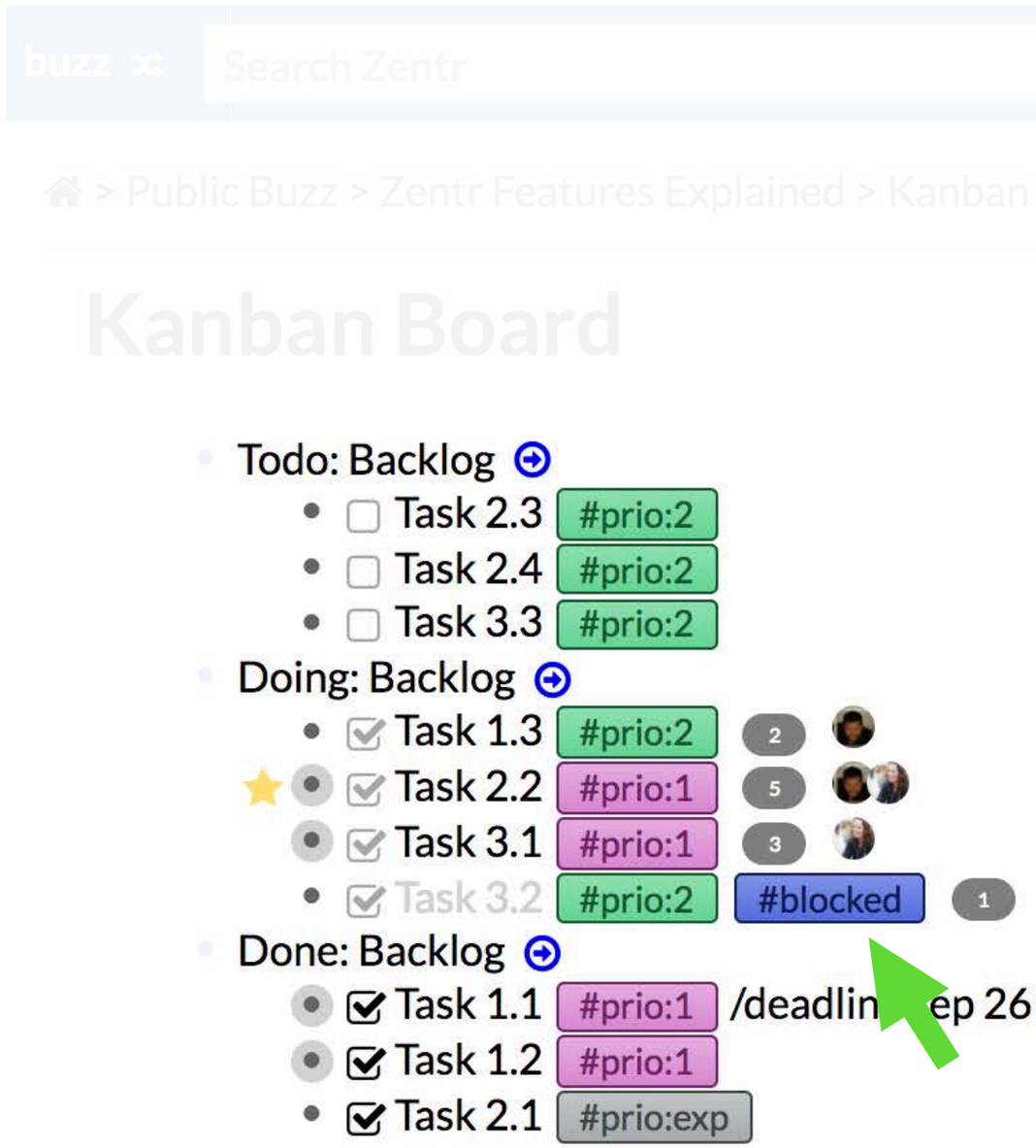

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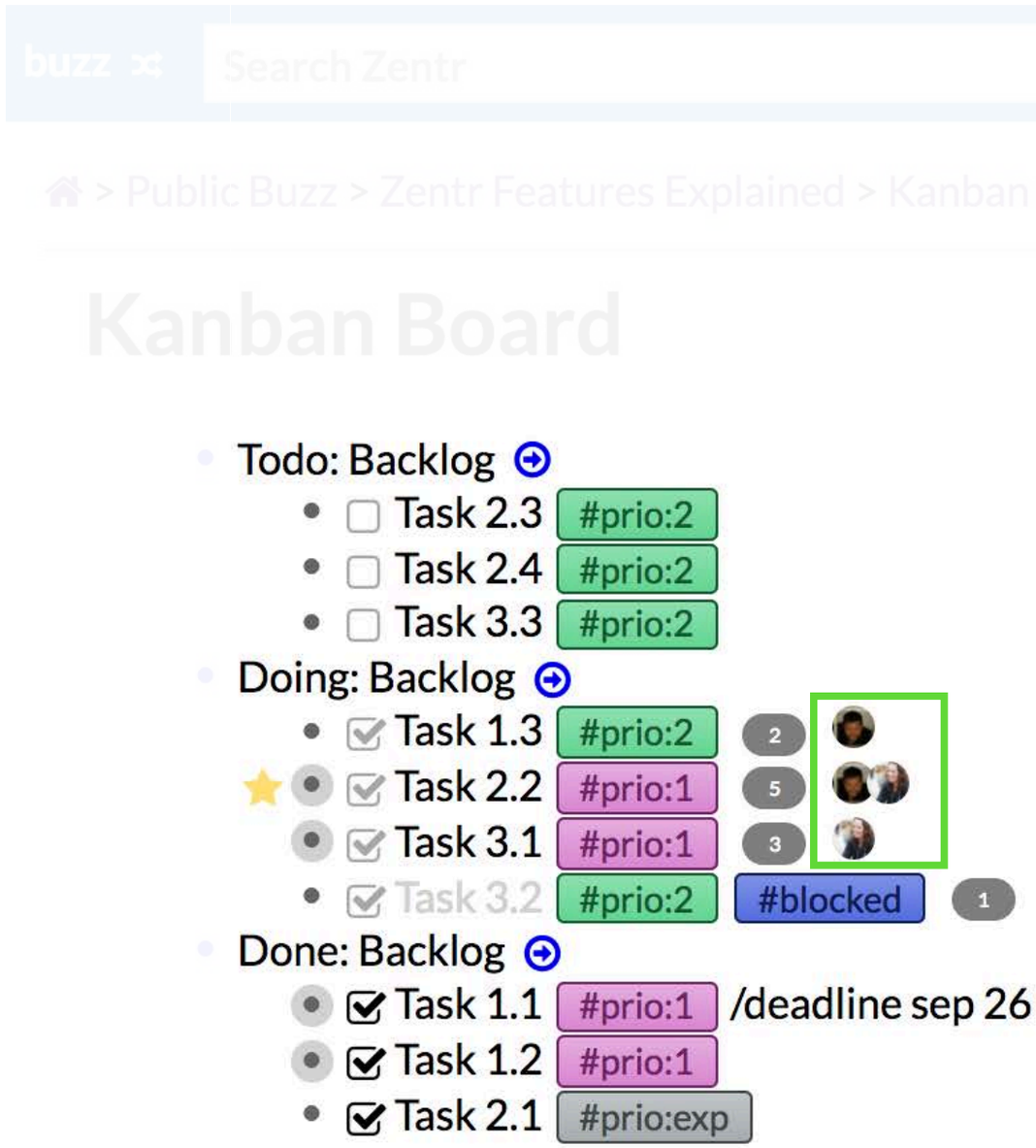

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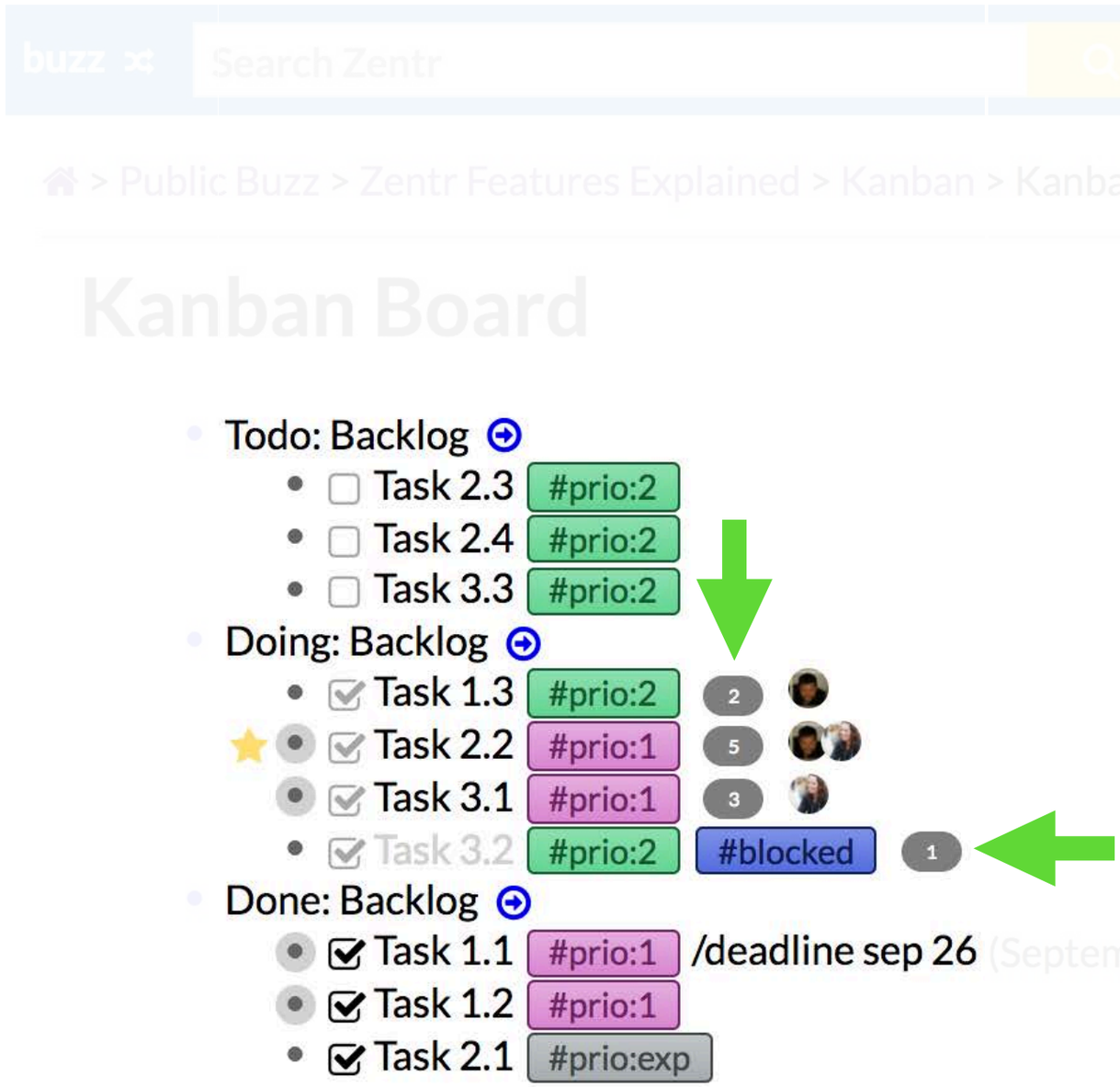

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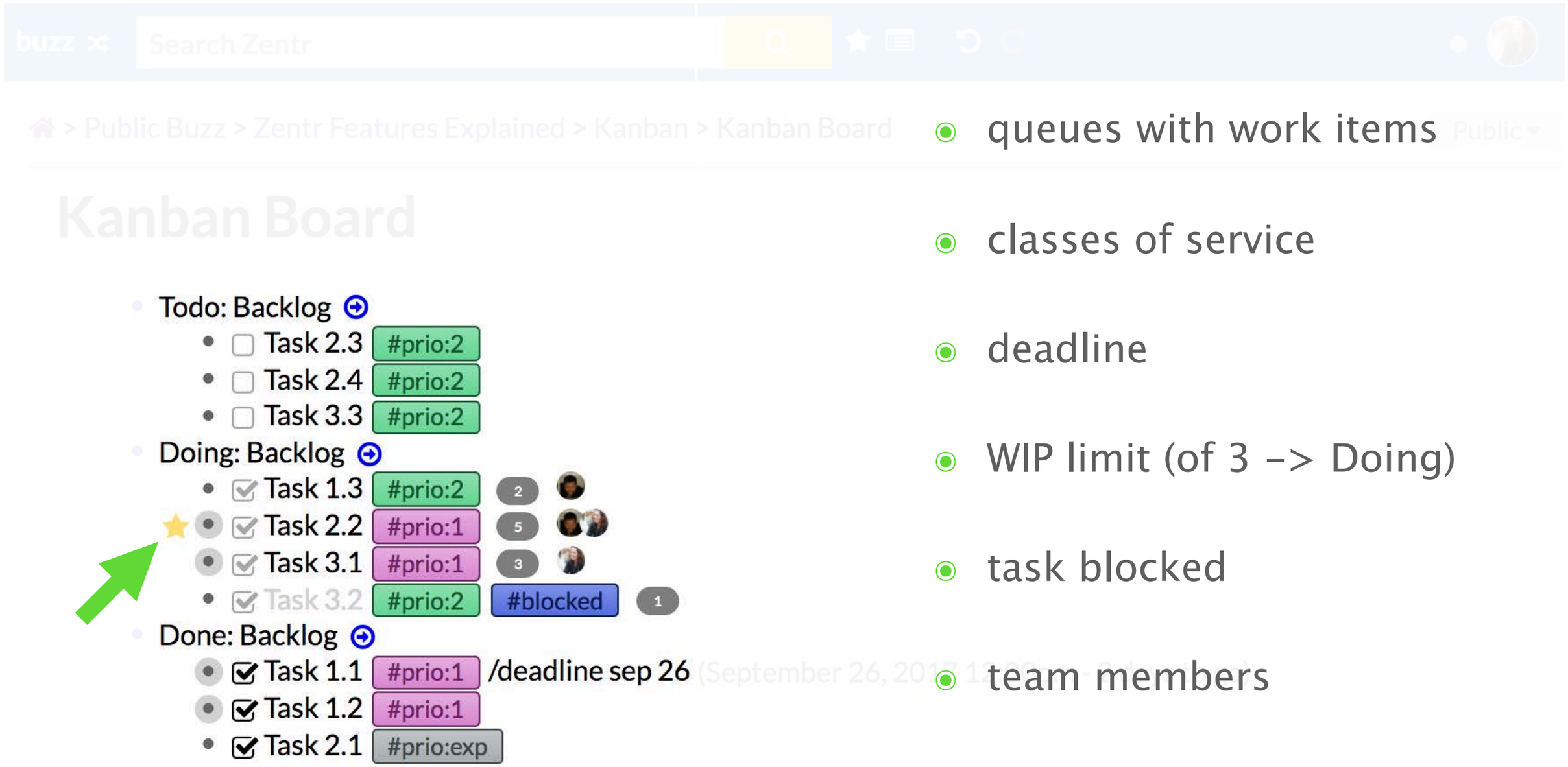

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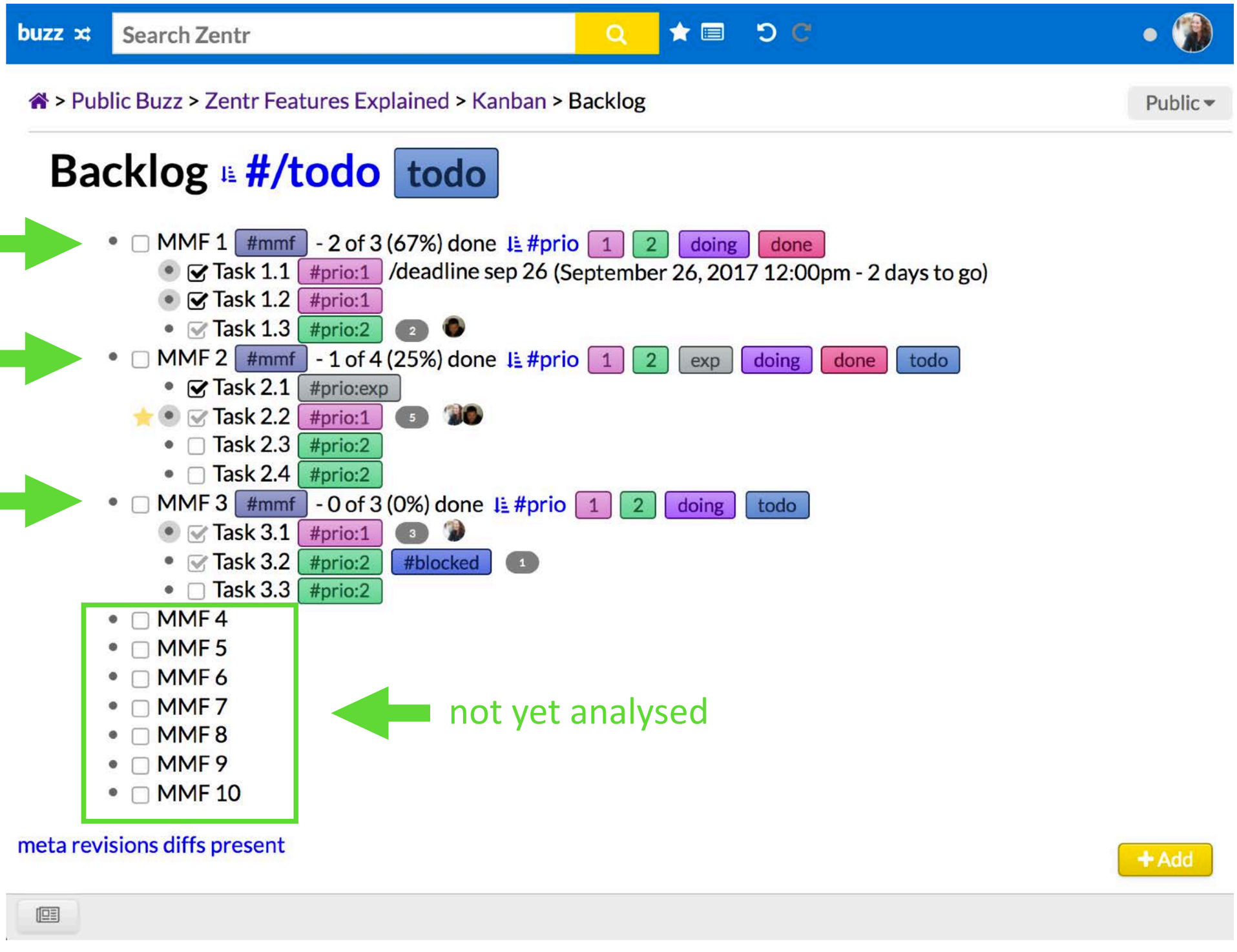
BACKLOG (ZENTR)



ONLINE VERSION (ZENTR)

buzz

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Kanban Board

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meta revisions diffs present

+ Add

Backlog #/todo todo

- MMF 1 #mmf - 2 of 3 (67%) done #prio 1 2 doing done
  - Task 1.1 #prio:1 /deadline sep 26 (September 26, 2017 12:00pm - 2 days to go)
  - Task 1.2 #prio:1
  - Task 1.3 #prio:2 2
- MMF 2 #mmf - 1 of 4 (25%) done #prio 1 2 exp doing done todo
  - Task 2.1 #prio:exp
  - Task 2.2 #prio:1 5
  - Task 2.3 #prio:2
  - Task 2.4 #prio:2
- MMF 3 #mmf - 0 of 3 (0%) done #prio 1 2 doing todo
  - Task 3.1 #prio:1 3
  - Task 3.2 #prio:2 #blocked 1
  - Task 3.3 #prio:2

Digest for 2017-09-22 Fri

- 🙋 **What did the team commit to ?**
  - nina committed to Task 2.2 #prio:1
  - nina committed to Task 3.1 #prio:1
- 🔭 **Who focused on what?**
  - nina focused on Task 3.2 #prio:2...
- 👏 **What did my colleagues work on ?**
  - MMF 1 #mmf updated by @clemens - 13:49...13:57
  - Task 3.3 #prio:2 marked as todo by @clemens - 13:51
  - Task 3.2 #prio:2 marked as todo by @clemens - 13:51
  - Task 3.1 #prio:1 marked as doing by @clemens - 13:51
- 💪 **What did I work on ?**
  - Doing: Backlog updated by @nina - 15:24...16:09
  - Todo: Customer Requests updated by @nina - 15:43...15:53
  - Todo: Bugs updated by @nina - 15:42...15:52
  - Todo: Features updated by @nina - 15:24...15:52
- 🏁 **The team completed 3 TODOs**
  - Task 2.1 #prio:exp marked as done by @clemens - 13:51
  - Task 1.2 #prio:1 marked as done by @clemens - 13:50
  - Task 1.1 #prio:1 marked as done by @clemens - 13:50

Thank you!!!

Nina Schwab

tupalo.com

getzentr.com

Twitter: @NinaSchwab

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